

06.02.09

Income Support Call for Evidence

Service is not good at all.

The gentleman is £400 a year worse off with the new system. He is on Invalidity of £172 per week and IS of £108 - he spoke to Deputy Reed to help him was given a form to fill in so many health problems related to stress he gave up and couldn't be bothered to fill in any more forms.

Tried to speak to numerous people especially about help with heating allowance, he thought it would be automatic, its not, he does not qualify and can't have it. He is struggling to choose between food and heating. Senator Routier was not at all sympathetic or helpful.

He had HIE he can see his doctor any time as his doctor is very good to him. He did not understand what the system was that he was now under. His standing order for electricity is £49.00